Kaitlin Stewart

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WORK EXPERIENCE

The Buckle **Pineville, NC**

Store Operations Manager *Mar 2025 - Dec 2025*

- Streamlined freight receiving, markdowns, and inventory processes by executing daily disciplines, reducing errors and improving merchandise accuracy.
- Organized backroom logistics, shipment paperwork, supplies inventory, and store fixtures to support a clean and efficient retail environment.
- Managed guest service resolutions, including special orders, shipping requests, and returns, turning service moments into brand loyalty opportunities.
- Elevated the in-store shopping experience by leading daily operational tasks to provide exceptional guest service.

Payzer, LLC **Charlotte, NC**

Channel Partner Manager *Aug 2021 - Jul 2023*

- Exceeded performance targets by driving bottom-line growth through strategic initiatives and cross-functional team leadership
- Cultivated key relationships with stakeholders, leading to a 30% increase in client satisfaction and strengthening Payzer's financial partnerships.
- Took charge of user account setups and system permissions, quickly resolving technical issues and ensuring seamless onboarding for users
- Managed technical and data-related processes, enhancing the workflow for financial contract management and ensuring adherence to legal and regulatory requirements.
- Consistently met tight deadlines, demonstrating agility in adapting to new software systems and operational challenges.

Townsquare Interactive **Charlotte, NC**

Digital Media Project Manager *Mar 2021 - Aug 2021*

- Directed the launch and management of digital marketing campaigns, handling system integrations and troubleshooting issues across CRM platforms
- Actively collaborated with cross-functional teams to solve technical problems.
- Delivered consistent updates on campaign progress, using SEO performance metrics and client insights to drive transparent communication and informed decision-making.
- Provided financial clients with guidance and support through the adoption of new digital tools and technology platforms, fostering strong client relationships and aligning with their financial goals.

EDUCATION

Auburn University **Auburn, AL**

Master's in Business Administration *Graduation Date: Dec 2021*

The University of North Carolina at Charlotte **Charlotte, NC**

Bachelor of Science *Graduation Date: May 2017*

AWARDS & RECOGNITION

Charlotte's Top 30 Under 30 Future Business Leader **Charlotte, NC**

Cohort for 2023

Auburn University MBA TRAC Awards **Auburn, AL**

Best Presenter

Best Presentation

Best Q&A